

FAQ: The Kaiser Permanente 3 to PhD® Wellness Center Opens August 30**UPDATED:** August 25, 2017

SUMMARY

The Kaiser Permanente 3 to PhD® Wellness Center is a 2,500-square-foot space at the new Faubion School + Concordia University, a 3 to PhD Community building, where Kaiser Permanente clinicians will provide a full range of primary care services, including medical and dental care. They will handle a variety of health needs, from treatment of acute and chronic conditions to prevention services.

This innovative clinic is a collaboration with 6 core providers, including Kaiser Permanente, Portland Public Schools, Faubion Elementary School, Concordia University, Trillium Family Services, and Basics (formerly Pacific Foods) — all working together to create safer, healthier, and more educated communities.

FREQUENTLY ASKED QUESTIONS**Who is eligible for care?**

When the school opens, the focus will be on providing care for the Faubion and Concordia student populations. In subsequent phases, we will work to provide care to Faubion and Concordia faculty and staff, and then ultimately to Faubion families.

How do students schedule an appointment?

Appointments can be scheduled by calling the clinic during business hours, Mon-Fri, 7 a.m.-4 p.m. at: **503-916-5908**.

How will the Wellness Center be staffed?

It will be staffed by a primary care team that includes a medical director, a dentist, 2 nurse practitioners, 2 licensed practical nurses (LPNs), a dental assistant, dental hygienist, and registration staff.

What services will students have access to at the Kaiser Permanente 3 to PhD Wellness Center?

The Wellness Center will offer medical and dental health services. The clinic will also have a mental health specialist through Trillium Family Services, as well as social workers through Concordia University.

Primary Care Health Services Include:
History <ul style="list-style-type: none">• Comprehensive medical histories
Measurements <ul style="list-style-type: none">• Height and weight• Body Mass Index (BMI)• Blood pressure
Sensory Screening <ul style="list-style-type: none">• Vision• Hearing

Physical Health Services <ul style="list-style-type: none"> • Comprehensive physical exams • Evaluation and treatment of non-urgent, acute, and chronic conditions • Referrals for medical specialty services 	
Developmental/Behavioral Services <ul style="list-style-type: none"> • Health assessment • Assessment of educational, achievement, and attendance issues • Developmental assessments • Psychosocial/behavioral assessment • Depression screening • Alcohol and other drug screening • Referral for alcohol and other drug assessment • Prescriptions for mental health conditions • Individual, group, and family counseling and treatment • Social Services assessment and referral 	
Oral Health Services <ul style="list-style-type: none"> • Adult Exams • Children Exams • Dental X-rays • Dental Cleanings Adult (preventative) • Dental Cleanings Children (preventative) • Topical fluoride varnish 	<ul style="list-style-type: none"> • Dental sealants • Fillings: <ul style="list-style-type: none"> Amalgam Resin • Stainless steel crown • Extractions
Well Child services <ul style="list-style-type: none"> • Immunizations (including VFC) • Provision of age-appropriate anticipatory guidance • Targeted patient education 	

Will insurance plans other than Kaiser Permanente be accepted?

Kaiser Permanente will bill each patient's insurance company. Accepted insurance will include government sponsored insurance such as Medicaid and Medicare, Oregon Health Plan, Kaiser Permanente, and other commercial health insurance providers.

What if a student/family doesn't have insurance or can't pay?

Students will receive care at the Wellness Center regardless of their insurance status or ability to pay. A Kaiser Permanente financial counselor has been assigned to support Faubion and Concordia students. If needed, this counselor can screen families for available programs including Medicaid and Medicare as well as identify other appropriate resources.

How will payment and billing be managed?

Clients will be asked for payment at the time of service depending on their insurance status and carrier. Unaccompanied minors will not be asked for payment.

What forms of payment will be accepted?

Any major credit or debit card, including HSA cards. We will not be able to accept checks, cash, or money orders.