

## **Public Safety: Emergency Notification System**

Concordia University is committed to comprehensive, real-time communication in the event of a campus emergency including natural disasters, weapons-bearing individuals, and other situations that pose an immediate threat to the security and safety of those on campus.

**CU Alert** is an automated communication system that has the ability to simultaneously send voice, text, and e-mail messages to students, faculty and staff to notify you in the event of a campus emergency. CU requests your cooperation to ensure you will receive emergency messages wherever you may be.

Please log on to my.CU to register for this service by submitting an emergency e-mail address and cell phone number. Your contact information will not be shared or distributed, and you will only receive a message alert in the event of an emergency or major disruption to services on campus.

Thank you for your cooperation.

Al Luher  
Director, Public Safety

## **CU Alert Frequently Asked Questions**

### **What is CU Alert?**

CU Alert is a service for quickly delivering emergency phone, text, and e-mail messages to CU students, faculty, and staff. The service will be activated when there are immediate threats to the safety of those in the university community. Notification will be sent via landline and cell phones, text messages, and e-mail. CU Alert complements other forms of emergency notification, such as the university web site ([www.cu-portland.edu](http://www.cu-portland.edu)), intranet portal ([intranet.cu-portland.edu](http://intranet.cu-portland.edu)) and bulletins to local media. Messages are identified by the title "CU Alert."

### **Who decides when an emergency warrants sending out a CU Alert?**

Generally, the Emergency Management Team will send the notifications. The system will only be used for emergencies that pose an immediate danger to the CU community, including acts of violence, natural disasters (earthquake, flood, tornado, and fire), hazardous materials incidents, or severe weather.

### **How do I sign up to receive emergency alerts?**

Log into the my.cu portal, select the "Personal Information" menu, then select "View Campus Alert Numbers" to provide voice or text numbers. Choose "Update Email Addresses" for your "Campus Alert-Email" address.

### **How do I change my emergency phone numbers or e-mail?**

Log into the my.cu portal, select the "Personal Information" menu, then select "View Campus Alert

Numbers” to provide voice or text numbers. Choose “Update Email Addresses” for your “Campus Alert-Email” address.

**Can I decline to receive emergency messages?**

Yes. However, carefully consider whether you want to forgo receiving any notification in the event of a potential threat to your safety.

In consideration for your use of the CU Alert system, you agree to: (a) provide true, accurate, current, and complete information about yourself, and (b) maintain and promptly update data to keep it true, accurate, current, and complete. If you provide any information that is untrue, inaccurate, not current, or is incomplete, you understand that any notifications sent via the CU Alert Emergency Notification System may not reach you. The contact data you enter will be provided to a third party (Connect-ED) for purposes of notifying you in the event of an emergency. No personal information other than directory information will be provided to the third party vendor. The third party vendor has agreed that they have no right to use your contact information for any purpose other than notifying you via CU Alert. They do not have rights to sell, disclose or trade your contact information. When required by law (e.g., in compliance with a subpoena or court order) your contact information may be disclosed. Only the individuals employed by CU who must use this information to administer and manage CU Alert will have access to your contact information.